

Lee Gantt

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EPI-USE Professional Services – Project Manager / AWS Delivery Lead

AWS Professional Services • Cloud Migration • Database Modernization

ROLE SUMMARY

Served as Project Manager Level 3 at EPI-USE, leading AWS service delivery engagements for enterprise clients. Responsibilities spanned program management, client relationship management, team mentorship, and pre-sales support. Drove AWS enablement initiatives including internal Brown Bag sessions and certification tracking. Maintained governance frameworks, SLA compliance, and resource allocation across multiple concurrent projects. Contributed to the development of new service offerings and best practices documentation.

KEY RESPONSIBILITIES

- Led and optimized program management methodologies across multiple AWS service delivery engagements.
- Managed executive-level client relationships including quarterly business reviews and bi-weekly status reporting.
- Oversaw project governance, reporting frameworks, and resource allocation across engagements.
- Drove internal AWS enablement by leading Brown Bag sessions and tracking team certification progress.
- Provided delivery team mentorship and guided project execution from kickoff through closure.
- Monitored SLA compliance and ensured customer satisfaction across all active projects.
- Authored Statements of Work (SOWs) and project estimates in support of pre-sales activities; prepared and managed project budgets across all active engagements with weekly variance reporting to management.
- Developed and maintained project templates, Confluence documentation, and best practices.
- Built innovation offerings and contributed to new AWS service line development.
- Leveraged Claude AI to generate and distribute structured summaries of meeting transcripts, improving stakeholder communication and documentation efficiency across all projects.
- Applied Claude AI to synthesize customer discovery interviews for a MAP Assess engagement, producing a polished pitch deck and formal assessment deliverable from raw interview content.

PROJECTS

Large Document Management Company – Cloud Migration –

Delivery Manager

Managed a team executing a complex migration of servers, databases, and raw data from on-premises infrastructure into AWS. The team utilized AWS MGN (Application Migration Service), DMS (Database Migration Service), and a custom data transfer tool. Also served as delivery manager for the client's ongoing Managed Services engagement, running weekly touchpoints and monthly executive Cloud Cost Optimization reviews. Coordinated across MSP and Product Delivery teams.

AI Email Parsing System – AWS Bedrock –

Project Manager

Managed a team that designed and deployed an AI-powered email parsing and decisioning system using AWS Bedrock. The system ingested automated system logs delivered via email, applied a large language model (LLM) to interpret and classify the content, and stored structured results in a PostgreSQL database. Oversaw requirements definition, team coordination, and delivery.

SQL Server to Aurora PostgreSQL Modernization –

Project Manager

Managed a team that assessed multiple SQL Server databases for modernization feasibility using AWS Aurora PostgreSQL with Babelfish. Coordinated proof-of-concept testing with the client team, validated compatibility findings, and created an executive presentation deck outlining a two-phase modernization roadmap. Pitched the proposal directly to the client's CEO and CIO.

Azure to AWS Migration – Greenfield Landing Zone –

Project Manager

Managed a team building a greenfield AWS landing zone and deploying environments across multiple client operational units using a managed installation tool. Coordinated Active Directory Connector setup with a technical team in Brazil. Guided development of a custom front-end for AWS Workspace Pools and established weekly touchpoints with EPI-USE, client, and AWS account management teams.

HubSpot Data Migration –

Project Manager

Managed a project to migrate data from one HubSpot account to a newly provisioned account for a segregated EPI-USE business unit. Coordinated data mapping, migration validation, and stakeholder sign-off.

Internal Operations –

Process & Budget Automation

Documented JIRA project setup procedures in Confluence and standardized new project onboarding workflows in the internal project management system. Developed a data extraction and reporting pipeline from the time-tracking system into Excel to provide weekly budget vs. actuals reporting to management.

TECHNOLOGIES & TOOLS

AWS: MGN, DMS, Bedrock, Aurora PostgreSQL, Workspace Pools, S3, EC2, IAM • **Databases:** SQL Server, Aurora PostgreSQL (Babelfish), PostgreSQL • **PM Tools:** JIRA, Confluence, MS Excel • **Other:** HubSpot, AWS Bedrock (LLM), Claude AI, PowerShell, AWS CLI